

REALISTIC TIMES AND RATES NOTIFICATION

CONFIDENTIAL

This notice is to advise you, the Insurer that this company (Repairer) intends on quoting using realistic times and rates methodology using an individual hourly labour rate. This is in accordance with the recommendations that funny time funny money should be abandoned by the Productivity Commission report "Smash Repair and Insurance" (March 2005) and the Stay Safe Committee report "Repairing to a price, not a standard" (December 2005), in addition to the Motor Vehicle Insurance and Repair Industry Code of Conduct acknowledgement in Section 6.2 of the industry changes relating to the development of realistic times and rates.

Note: All information must be kept confidential and may only be used by the Insurer for the intended purpose of identifying an hourly labour rate for motor vehicle repair work. Disclosure is authorised for quotes, invoices to other necessary parties to assist in the settlement of a claim, in relation to recovery actions, and in the general management and operational activities of the insurer's normal business practice (such as other insurers, third parties, investigators, advisers and recovery agents).

Disclosure may be made to other repairers for recovery purposes only or where this information is required by law. The repairer retains entitlement to access this personal information upon request.

INSURER'S DETAILS

Trading Name _____

REPAIRER'S DETAILS

Trading Name _____

ABN _____

Contact _____

Address _____

Phone Number _____

Fax Number _____

Email Address _____

RATE PROPOSAL

Date commencing RTRM _____

Proposed hourly labour rate _____

Calculation method used

MTA Calculator Accountant Comparison Quotes Existing Insurer Rate

Other: _____

DECLARATION

I declare the information provided is complete and accurate at the time of notification. I acknowledge that the Insurer will rely on the information provided.

Repairer's Authorised Representative's Signature

Date

Print Name

Print Position

INSURER AND REPAIRER AGREEMENT

(To be completed after agreement is reached)

Agreed commencement date _____

Agreed hourly labour rate _____

Repairer's Authorised Representative's Signature

Insurer's Authorised Representative's Signature

Name

Name

Position

Position



Produced by the Motor Traders' Association of New South Wales

REALISTIC TIMES AND RATES INFORMATION (NSW 2010)

CONFIDENTIAL

- This schedule sets out the MTA NSW Realistic Times & Rates quoting methodology.
- The MTA NSW Realistic Times Guide, (EMTA), is located at www.e-mta.com.au.
- The EMTA Realistic Times Guide will continue to be improved, updated, changed or replaced by MTA NSW from time to time or as required.
- The labor rate to apply is the one agreed to in writing by the Repairer and Insurer representatives.
- It is recommended that if there is an issue with a time to lodge a Field Report. You can quote less than the New Repairer Rate on any given Repair Work.
- Quotations, assessments, claims and any other parts of the repair process must still meet with the requirements within the MVIRI Code of Conduct.
- An environmental allowance will still be included.
- MTA NSW recommends submitting estimates to Insurers, as outlined in the MVIRI Code of Conduct, separating labour operations and significant consumable items separately costed as indicated on the website www.e-mta.com.au.

- These items are currently:
 - R & R
 - Repairs
 - Repair consumables
 - Paint labour
 - Paint consumables
 - Paint materials
 - Paint setup
 - R&R Welded Allowance
 - Environmental allowance
 - Parts
 - Miscellaneous
 - Sublets
 - GST
 - Total

- This schedule is a guide and may be amended from time to time by guidelines issued by MTA NSW either to you or via the www.e-mta.com.au website. You must ensure you keep up to date with changes to the information on the website: www.e-mta.com.au