



# Industry News

## Watch Today Tonight on Wednesday – 3<sup>rd</sup> Party Cash Settling Story

Today Tonight has been investigating the activities of insurers in cash settling customers on third party claims. This story will be on Today Tonight (Channel 7) at 6:30pm on Wednesday 25th November 2009.

The show will demonstrate why consumers should only deal with insurance companies they can trust and should talk to their repairer before insuring their vehicle.

## Collective Bargaining

It has been brought to MTA's attention that some repairers may be proceeding with a class of action against insurers for a realistic rate.

Figures mentioned have been in the vicinity of \$100 plus.

**The ACCC has given MTA guidelines as not to be involved in any Collective Bargaining actions as part of the development of Real Time Real Money.**

We will keep you informed as information comes to light.

## Spraying of Vehicles in Uncontrolled Conditions

Repairers are reminded that it is illegal to spray paint in uncontrolled conditions (not in an approved spray booth). Spray booths must comply with AS/NZS 4114.1:2003 and 4114.2:2003 and must have development consent from your Local Council.

There has been many reports of truck and machines that do not fit in to a spray booth being painted in the open.

It is considered an offence by the NSW Department of Environment, Climate Change and Water (DECCW) to “cause air pollution (which includes dust and odours) through the inefficient operation or maintenance of equipment or handling of materials. For example, this could include failing to regularly inspect and maintain your spray booth filtration and exhaust system, leaving lids off containers containing volatile substances or sanding, grinding or **spray painting outside an appropriate booth.**” (Source: Environmental Action for Smash Repairs, [www.environment.nsw.gov.au](http://www.environment.nsw.gov.au)).

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Regards,  
Greg Preston  
Senior Manager - Divisional Services  
Motor Traders' Association of NSW  
Phone 02 9213 4222  
Web [www.mtansw.com.au](http://www.mtansw.com.au)