



# Industry News

2010: Year for Industry Reform

## Breaking news

Imminent decision from government  
on RWOs (written off vehicles)!

## Ballina Repairers Meeting – Tuesday 6<sup>th</sup> April

This is a reminder that all repairers are invited to the MTA industry meeting in Ballina next Tuesday, 6th April 2010. Adam Thomas and Murrae Davis from MTA will be attending.

Place: Ballina RSL Club (240 River St Ballina NSW)

Time: 6:30pm

Topics:

- The Motor Vehicle Insurance And Repair Industry (MVIRI) Code of Conduct
- The Internal Dispute Resolution (IDR) and External Dispute Resolution (EDR)

processes

- Insurance Company two quote and tendering systems
- Insurance company tactics (steering, misleading and deceptive behaviour)
- Quoting behaviours and styles
- Industry adjustments to the changing market
- Repairers rights V's insurance companies
- Total Loss Vehicles
- And anything else anyone wants to raise on the night

## Dispute with an Insurer?

FREE to MTA Members - contact MTA's dispute specialist! Know your rights.  
(Quote your MTA member number when calling).

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To find out how to become a Member, click [here](#).

To find out more about the Motor Traders' Association of NSW, click [here](#).

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Regards,

Greg Preston

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