



# Industry News

2010: Year for Industry Reform

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tonight!**

Story being shown on written off  
vehicles.

Channel 7, 6:30pm, Wednesday 7<sup>th</sup> April 2010

## PPG Training Courses – Tamworth & Coffs Harbour

PPG is holding the following two training courses:

<b>What</b>	<b>Collision Repair Estimating Skills Workshop</b>
<b>When</b>	Wednesday, 14 <sup>th</sup> April 2010
<b>Time</b>	8:30am to 4:30pm
<b>Where</b>	Quality Hotel Powerhouse, <b>Tamworth</b>
<b>Cost</b>	\$120
<b>Description</b>	“As a first critical step in the repair process, estimating is a key area of focus when looking

for process improvement.

This course focuses on how the estimating process impacts cycle time, customer satisfaction and shop profitability.

Real-world case models are studied in depth as participants prepare estimates, then review and discuss best practices.”

Registration Call Colin Dutt from PPG on 0427 297 817.

**What Collision Repair Production Management Workshop**

**When** Thursday, 15<sup>th</sup> April 2010

**Time** 9:00am to 4:30pm

**Where** Opal Cove Resort, **Coffs Harbour**

**Cost** \$120

**Description** “As a first critical step in the repair process, estimating is a key area of focus when looking for process improvement.

This course focuses on how the estimating process impacts cycle time, customer satisfaction and shop profitability.

Real-world case models are studied in depth as participants prepare estimates, then review and discuss best practices.”

Registration Call Lai Chan from PPG on 02 9642 2011.

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Regards,  
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